Log-in Information for the Critical Care Symposium 2024

This document will show you how to log in to participate in the 11th University of Maryland Department of Emergency Medicine Critical Care Symposium.

STEP 1: Go to ccs.umem.org

STEP 2: Click on **LOGIN** at the top of the homepage. (<mark>*if you do not see LOGIN at the top, please scroll down to page 2, bottom of the page*</mark>)

STEP 3: Log in using your **EMAIL ADDRESS** for your **USERNAME**, and the password you set during registration. The email should be the same as where you have received all communications about the conference. If you forgot your password, click on **FORGOT PASSWORD** to reset.

Make sure you put in the email address you used when you registered, the click on **REQUEST PASSWORD RESET**. It will then send you an email from **UMEM Events** with the subject line **[UMEM Events] Password Reset.** The email will include a password reset link.

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STEP 4: Now you are logged into the UMEM website. To access the Critical Care Symposium Event Portal, click on **Critical Care Symposium 2024** at the top of the page. You can also access the Event Portal buy hovering over the Critical Care Symposium in the menu bar, and selecting Event Portal.

**If you are already logged into the website, you will end up on the Symposium landing page. You will not see LOGIN on the menu bar. You will access the Event Portal by clicking EVENT PORTAL on the top menu.

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STEP 5: You are now on the Event Portal page. This is where the livestream will be posted, as well as any handouts, program agendas, and surveys.

UNIVERSITY *of* MARYLAND
SCHOOL OF MEDICINE

UMEM Other Events ⌄   Home   **Event Portal**   Registration   Account   🔍

11ᵀᴴ UNIVERSITY OF MARYLAND EMERGENCY MEDICINE
CRITICAL CARE SYMPOSIUM

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Welcome to the Event Portal.

Thank you for registering and joining us.

On May 22nd, the live stream from the lectures will be presented here along with the ability to chat with the speakers

Symposium Program Agenda	Symposium Handouts	Post-Symposium Survey

This event is scheduled for

11ᵀᴴ UNIVERSITY OF MARYLAND EMERGENCY MEDICINE
CRITICAL CARE SYMPOSIUM

May 22

at 07:30 AM

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💬

Share your name to join

Name

[   ]

Join audience

Log in with Vimeo

By joining the audience, you accept the Terms of Service and Privacy Policy.

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STEP 6: On the side or directly below the video player, you will see the **CHAT BOX**. This is where you should post any questions and interact with the speakers and moderators.
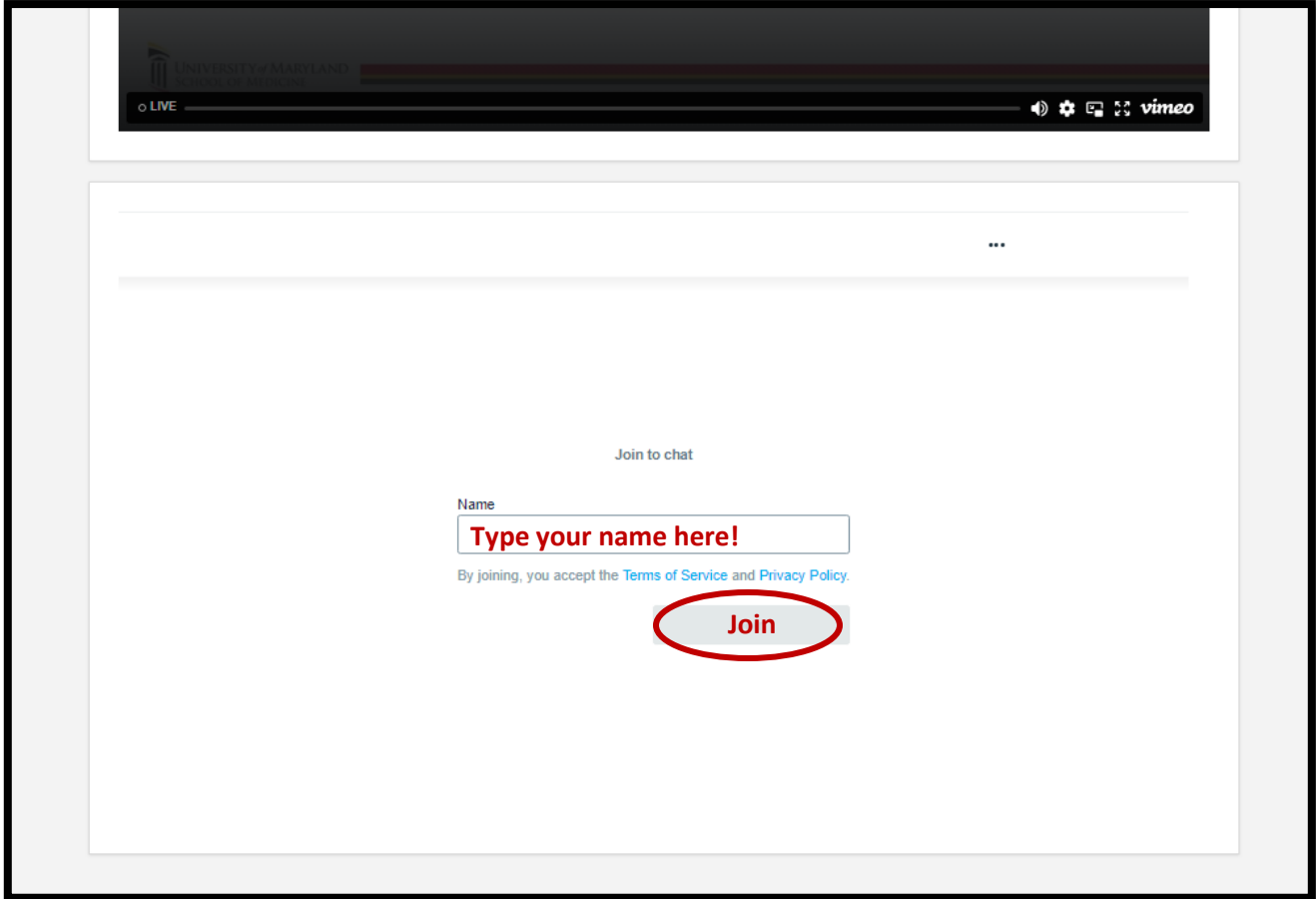
Type your questions or message in the message box below, and click the ↑

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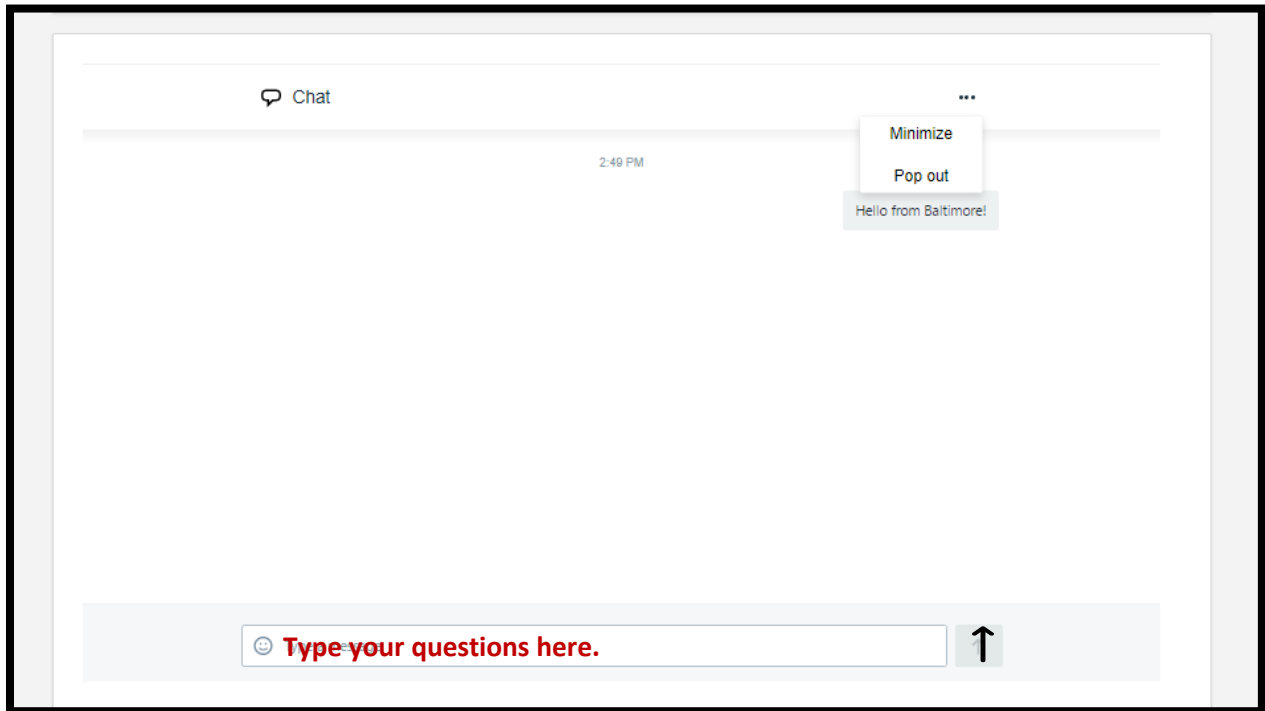
<u>**Frequently Asked Questions**</u>

Will the live lectures be available after the LiveStream events on May 22?
Yes! All of the presentations will be available on the Event Portal after the live events on May 22. Recordings will be available on the website starting Monday, May 27. An email will go out when the recordings are available.

What time zone is the Symposium in?
We will be lecturing from Baltimore, Maryland, U.S.A. on May 22, 2024. The time zone will be Eastern Daylight Time Zone (GMT-4). Please adjust your viewing based on the time zone you live in so that you don't miss a lecture (but remember – if you do miss something, everything is recorded!).

I am having issues with the LiveStream.
We use Vimeo as our video player. This platform is best when using the following browsers: Chrome, Firefox, Microsoft Edge and Safari. If you are having issues, make sure your web browser is updated. If your browser is updated, try refreshing your browser to see if the stream starts up again. Sometimes firewalls set by the network you are on (i.e. your work network) could impact your streaming experience. If this is the case, it might be best to try using a Wi-Fi network that allows you easier access to streaming services.

How do I claim continuing education credits/receive my certificate of participation?
To submit for CEU/CME or a certificate of participation you must view the lectures, and then complete the post-Conference survey. You can access the survey on the Event Portal website for each of the day's buy clicking on the button that says Post-Event Survey above the video player. The link will also be emailed out after the live event.
Surveys must be completed no later than June 22 to qualify for continuing education credits.

I have completed the survey. How long will it take to get my certificate?
Once you have completed the survey, certificates will be emailed out on a rolling basis. Please allow for 10-15 business days once you have submitted your survey for your certificate to be emailed to you.

Still have questions?
Please send all questions to Doreen Lucadamo (*Senior Program Coordinator, Courses/Conferences*) at dlucadamo@som.umaryland.edu.
During the Live Symposium on May 22, responses will be delayed as Doreen will be moderating the Chat Box while the live event is taking place.