

# Calling 911 at 91! Geriatrics and EMS Interface

**Benjamin J. Lawner, DO, MS, EMT-P**  
Associate Professor, Department of Emergency Medicine  
University of Maryland School of Medicine  
Medical Director, Baltimore City Fire Department  
Medical Director, Maryland ExpressCare Critical Care Transport

1



2

## **Objectives**

- Understand pearls/pitfalls in triage of geriatric patients
- Describe community paramedic programs
- Review best practices for prehospital care of geriatric patients

3

## **Background**

- Over 20% of the population by 2040
- Falls most common mechanism of injury
- Motor vehicle collisions second most
- Age and physiologically related challenges
- Worse outcomes in geriatric patients, irrespective of mechanism

4

# Triage

- Current schemes permit under triage
- Allow for paramedic judgement

## **RED CRITERIA** **High Risk for Serious Injury**

Injury Patterns	Mental Status & Vital Signs
<ul style="list-style-type: none"> <li>• Penetrating injuries to head, neck, torso, and proximal extremities</li> <li>• Skull deformity, suspected skull fracture</li> <li>• Suspected spinal injury with new motor or sensory loss</li> <li>• Chest wall instability, deformity, or suspected flail chest</li> <li>• Suspected pelvic fracture</li> <li>• Suspected fracture of two or more proximal long bones</li> <li>• Crushed, degloved, mangled, or pulseless extremity</li> <li>• Amputation proximal to wrist or ankle</li> <li>• Active bleeding requiring a tourniquet or wound packing with continuous pressure</li> </ul>	<p><b>All Patients</b></p> <ul style="list-style-type: none"> <li>• Unable to follow commands (motor GCS &lt; 6)</li> <li>• RR &lt; 10 or &gt; 29 breaths/min</li> <li>• Respiratory distress or need for respiratory support</li> <li>• Room-air pulse oximetry &lt; 90%</li> </ul> <p><b>Age 0-9 years</b></p> <ul style="list-style-type: none"> <li>• SBP &lt; 70mm Hg + (2 x age in years)</li> </ul> <p><b>Age 10-64 years</b></p> <ul style="list-style-type: none"> <li>• SBP &lt; 90 mmHg or</li> <li>• HR &gt; SBP</li> </ul> <p><b>Age ≥ 65 years</b></p> <ul style="list-style-type: none"> <li>• SBP &lt; 110 mmHg or</li> <li>• HR &gt; SBP</li> </ul>

*Patients meeting any one of the above RED criteria should be transported to the highest-level trauma center available within the geographic constraints of the regional trauma system*

5

## **YELLOW CRITERIA** **Moderate Risk for Serious Injury**

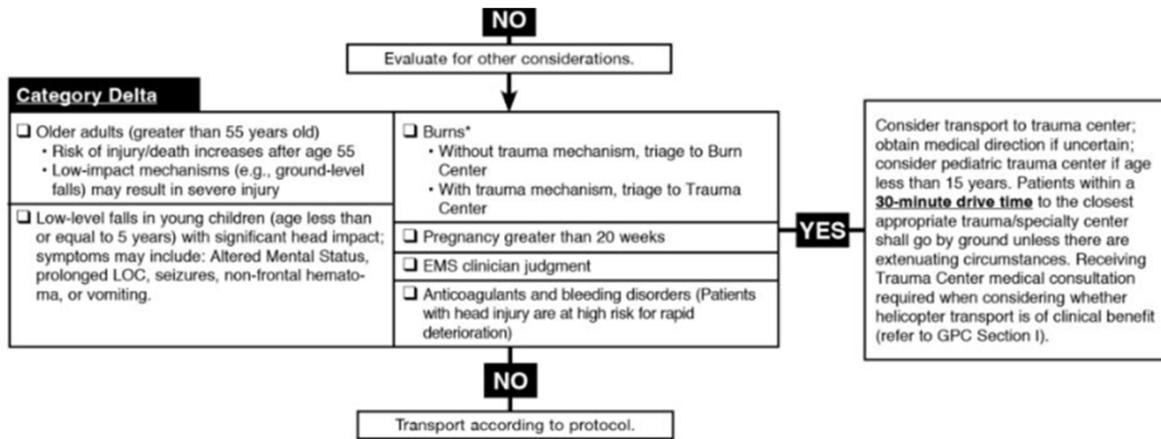
Mechanism of Injury	EMS Judgment
<ul style="list-style-type: none"> <li>• High-Risk Auto Crash                             <ul style="list-style-type: none"> <li>- Partial or complete ejection</li> <li>- Significant intrusion (including roof)                                     <ul style="list-style-type: none"> <li>• &gt;12 inches occupant site OR</li> <li>• &gt;18 inches any site OR</li> <li>• Need for extrication for entrapped patient</li> </ul> </li> <li>- Death in passenger compartment</li> <li>- Child (age 0-9 years) unrestrained or in unsecured child safety seat</li> <li>- Vehicle telemetry data consistent with severe injury</li> </ul> </li> <li>• Rider separated from transport vehicle with significant impact (eg, motorcycle, ATV, horse, etc.)</li> <li>• Pedestrian/bicycle rider thrown, run over, or with significant impact</li> <li>• Fall from height &gt; 10 feet (all ages)</li> </ul>	<p><b>Consider risk factors, including:</b></p> <ul style="list-style-type: none"> <li>• Low-level falls in young children (age ≤ 5 years) or older adults (age ≥ 65 years) with significant head impact</li> <li>• Anticoagulant use</li> <li>• Suspicion of child abuse</li> <li>• Special, high-resource healthcare needs</li> <li>• Pregnancy &gt; 20 weeks</li> <li>• Burns in conjunction with trauma</li> <li>• Children should be triaged preferentially to pediatric capable centers</li> </ul> <p><b>If concerned, take to a trauma center</b></p>

*Patients meeting any one of the YELLOW CRITERIA WHO DO NOT MEET RED CRITERIA should be preferentially transported to a trauma center, as available within the geographic constraints of the regional trauma system (need not be the highest-level trauma center)*

6



## Maryland Institute for Emergency Medical Services Systems



7

## Bumping Up Against the Age Barrier

- Ohio pioneered age specific criteria
- Criteria integrated into National Field Triage Decision Scheme

Category	Ohio Guidelines (Pre-2015)	National NFTDS (2011)	National NFTDS (2021)
<b>Structure</b>	4-step sequential algorithm	4-step sequential algorithm (Steps 1-4)	2-category risk-based system (High Risk/Moderate Risk)
<b>Physiologic Criteria</b>	GCS ≤10; If GCS >10, any 2 of: HR <50 or >120 bpm, SBP <80 mmHg or absent radial pulse, RR <10 or >24 breaths/min	GCS ≤13; SBP <90 mmHg; RR <10 or >29 breaths/min	Motor GCS <6; SBP <110 mmHg (age ≥65y); HR >SBP (age ≥10y); Respiratory distress; SpO2 <90%
<b>Geriatric-Specific Modifications</b>	SBP threshold raised to <b>100 mmHg</b> (vs. 90 mmHg); GCS changed to ≤14 (vs. ≤13); Added: long	SBP <110 mmHg noted as potentially representing shock after age 65y (Step 4 special	SBP <110 mmHg for age ≥65y (moved to high-risk criteria); Age >55y and >65y as special criteria

8

## Benefits

- Improved sensitivity for detection of severely injured older adults
- SBP < 110 mm Hg criteria moves into high risk physiological criteria
- Incentivizing paramedic judgement



### Box 1. Geriatric Trauma Activation Criteria

- GLF for patients on antithrombotic agents
- SBP less than 110
- Heart rate above 90
- SI greater than 1
- GLF patients not on anticoagulants with GCS < 14 and signs of head trauma

9

## Triage Take Aways

- Encourage trauma center referrals when appropriate
- Educate paramedics about age related physiologic changes
- Relative hypotension can occur at “normal” pressures
- Mechanism not well correlated with injury severity
- Elder abuse linked to significantly increased risk of death



10

## Frailty Index

- Association with ICU admission
- Association with mortality
- Increased hospital LOS

11

## Frailty: PRISMA-7

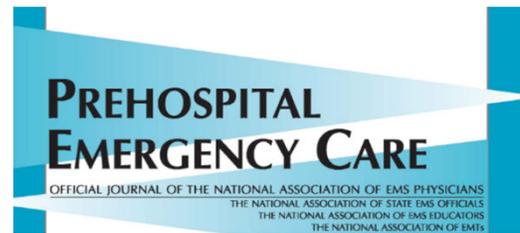
Tool	Key features	Evidence of predictive accuracy	Strengths	Limitations/barriers to prehospital use
PRISMA-7 (Programme on Research for Integrating Services for the Maintenance of Autonomy)	-7-item questionnaire -Self-reported -Screens for disability and comorbidity	-AUC: 0.88 -Sensitivity: 84%, Specificity: 78% -Best at distinguishing pre-frail vs. frail (AUC: 0.71)	-High diagnostic accuracy -Short administration time -Strong inter-rater reliability ( $r = 0.75$ ) -Effective in ED triage settings	-Not yet validated for EMS use -Dependent on patient response -No digital tool for EMS application -Requires further feasibility testing in prehospital settings

- Lack of prehospital validation
- Lengthy assessment
- Need for additional training and education

12

## **Beyond Emergency Response**

**Reducing 9-1-1 Emergency Medical Service Calls By  
Implementing A Community Paramedicine Program  
For Vulnerable Older Adults In Public Housing In  
Canada: A Multi-Site Cluster Randomized Controlled  
Trial**



13

## **Community Paramedic Study**

- **Randomized controlled trial**
- **15 intervention sites, 15 standard of care**
- **30 total subsidized housing sites (Age 55 and older)**
- **Weekly paramedic drop ins**

14

**Improve** older adults' health and quality of life, and reduce their social isolation  
 Better **connect** older adults with primary care, and community resources  
**Reduce** the economic burden of avoidable 911 calls by older adults





15

### CP@clinic Reduces 911 Calls by 19-25%

The average number of ambulance calls per month was **significantly lower** in buildings that had CP@clinic compared to control buildings without CP@clinic, across **multiple** communities.

- 19% less calls in the CP@clinic multi-site randomized controlled trial<sup>1</sup>
- 22% less calls in 3 intervention buildings in Hamilton, ON<sup>2</sup>
- 25% less calls in the CP@clinic pilot study<sup>3</sup>



This reduction in 911 calls may allow for the reallocation of ambulances for those who are in greater need

### CP@clinic Improves Quality of Life

Those who attended CP@clinic showed significant improvements in:

- self-care (washing & dressing themselves)<sup>1</sup>
- ability to engage in "usual activities"<sup>1,2</sup>, and
- pain and discomfort<sup>1</sup>

There was a significant QALY gain ranging from 0.05 - 0.15 for those attending CP@clinic sessions<sup>1,2</sup>  
 QALYs: Quality-Adjusted Life Years



Improved quality of life can lead to older adults developing better coping skills and increased resiliency

*\*\*Quality-adjusted life years (QALYs) are a common measure used to assess whether a drug, intervention, or program can increase or decrease the number of years in good health lived by participants. QALY is defined as one year of life lived in perfect health.<sup>4</sup>*

Increase in quality adjusted life years  
 Cost savings to the system  
 Shared data base/coordination of care  
 Improved blood pressure

16

## General Considerations

### PHYSIOLOGIC

Atypical response to trauma  
Higher systolic targets?  
Less physiologic reserve  
Medication interactions  
Potential for delirium

### ANATOMIC

Frailty  
Brittle bones  
Dentures  
Less neck flexibility

17

## General Considerations

### ENVIRONMENTAL

Keep patients warm  
Impaired thermoregulation

### SOCIAL

Bring medicines  
Family contact for collateral

18

BEST PRACTICES GUIDELINES  
**GERIATRIC TRAUMA  
MANAGEMENT**



THE  
**COMMITTEE  
ON TRAUMA**

- ABCDE(F)
- Occult hypotension
- Increased use of laboratory markers
- Modify doses of RSI agents
- Warmed IV fluids
- Skin breakdown occurs in < 2 hours (Cervical collars!)

19

## **Case Scenario**

82 yo F ground level fall, landed on his back

Hx of HTN, DM, CAD

Reports right sided CP

BP: 134/72, P: 92, R: 20, SpO2: 94%

Pain to palpation of right chest

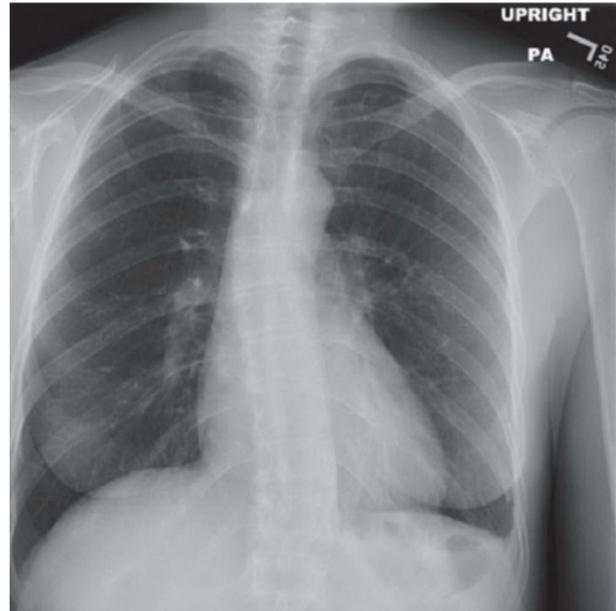
Pelvis stable

Ambulatory

20

## Case Scenario

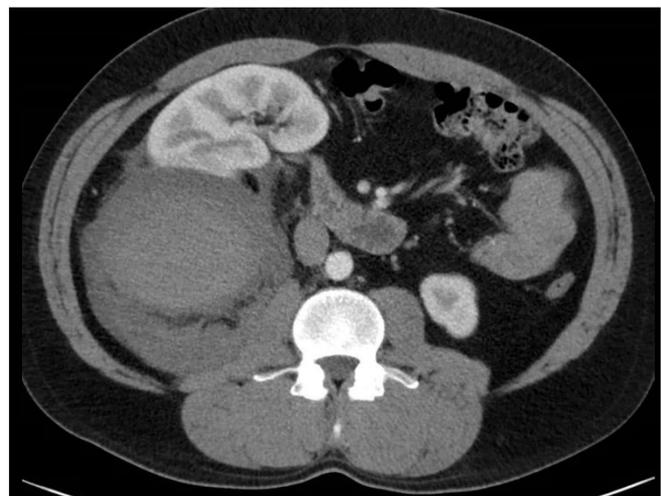
- Transport to community hospital
- Patient reported worsening SOB and chest pain
- BP: 90/systolic upon arrival, P: 82, SpO2 83%
- Diminished lung sounds
- Retroperitoneal bleed
- Review of medications= DOAC use



21

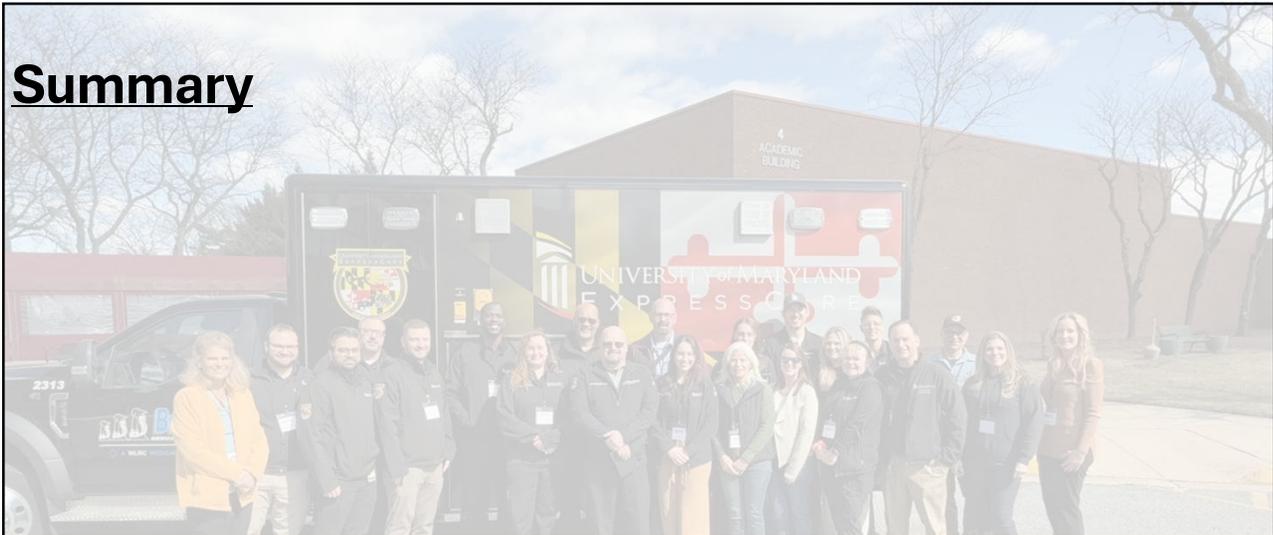
## Rib Fractures, So What?

- Increased hospital LOS
- Risk for intubation
- Need for pain control
- Rehabilitation
- Downstream complications



22

## Summary



- Under triage in EMS is common
- Lower threshold for trauma activation
- Appreciate physiology unique to elderly patients
- [blawner@som.umaryland.edu](mailto:blawner@som.umaryland.edu)